

February 25, 2008

Dr. Elizabeth Liu
444 Market Street, Suite 2
Saddlebrook, NJ 07663

Dear Dr. Liu:

On behalf of Continental Airlines and the crew on CO1608 on February 15, 2008, please accept our thanks for your assistance onboard the flight. We are grateful that you were so generous in sharing your personal time, compassion and expertise with another passenger.

We sincerely appreciate the efforts made by medical professionals, like you, who volunteer to render aid when there is an unexpected emergency onboard. As a token of our appreciation, I would like to deposit 12,500 OnePass bonus miles in your OnePass account. If you are not currently a member of our frequent flyer program, please go to www.continental.com and enroll so that this gift can get you started toward earning valuable OnePass miles. Please provide your account information by sending an email to med.assist@coair.com and include the following: your name, address, phone number and Continental Airlines OnePass account number. The bonus miles will be added to your OnePass account within seven business days.

Again, thanks for being a Good Samaritan.

Sincerely,



Brenda Eshee
Continental Airlines